

**Pearson BTEC Level 5 Higher
National Diploma (HND) in
Hospitality Management**



Student Guidance

Understanding your educational path choices at
LCK Academy

www.lckacademy.org.uk

In partnership with



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COURSES OVERVIEW



ENTRY INTAKE

January 2025

LOCATIONS

Brent

COURSES

Higher National Diploma (HND) in Hospitality Management

TUITION FEE CAN BE FUNDED

The tuition fee for this course is £8,000 per academic year. Eligible students can apply for a Tuition Fee Loan from the Student Loans Company (SLC) to cover this cost.

You'll only begin repaying the loan when your income exceeds the repayment threshold, which is currently:

- £480 per week, or
- £2,082 per month, or
- **£24,990 per year**

Please note that interest is added to your loan from when you receive it, and repayment amounts depend on your income. For more detailed information, including how to apply and interest rates, visit the official Student Loans Company website.

This information is in line with Consumer Markets Authority (CMA) guidance for higher education institutions in England.



DAYS OF STUDY

Three (3) days a week

Tuesday & Wednesday (**Online**)
Saturday or Sunday (**In-Person**)

DURATION

Two (2) years

SERVICES

Admission Staff at LCK Academy are here to help you and we strongly encourage all students to contact our Admission Team for support and guidance

MODE

Blended learning :

In Person; face to face at campus & Online classes

LANGUAGE

English



Pearson BTEC Level 5 Higher National Diploma (HND) in Hospitality Management



This course provides you with a wide range of transferable knowledge and skills you will need for management in the contemporary hospitality industry. You will learn about hospitality accounting practices, digital marketing, customer experience, consumer behaviour, and staff (talent) management.

HND in Hospitality Management Course Details

Study Mode	Blended (Online & in-person)
Duration of Course	Two Years
Course Level	Level 5
Fees	£8,000 per annum
Student Finance Available	Yes, for eligible students
Partner Organisation	Strode College
Awarding Body	Pearson



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You will also learn how to provide leadership and management for a range of businesses and business functions within the service industry sector, including event and conference management, food and beverage operations, and front office operations management in catering, leisure, and tourism.

Year 1 – Students will study eight units at Level 4, with a value of **15 credits** each = **120 credits**.

Year 2 – Students will study a further seven units (six units at **15 credits** each plus one unit at **30 credits**) = **120 credits**.

FIRST YEAR:

- UNIT 1** – The Contemporary Hospitality Industry
- UNIT 2** – Managing the Customer Experience
- UNIT 3** – Professional Identity and Practice
- UNIT 4** – The Hospitality Business Toolkit
- UNIT 5** – Leadership and Management for Service Industries (Pearson-set)
- UNIT 6** – Managing Food and Beverage Operations
- UNIT 8** – Managing Conference and Events
- UNIT 15** – Hospitality Marketing Essentials

SECOND YEAR:

- UNIT 18** – Research Project (Pearson-set)
- UNIT 19** – Hospitality Consumer Behaviour and Insight
- UNIT 25** – Food Service Management
- UNIT 27** – Front Office Operations Management
- UNIT 31** – Hospitality Digital Marketing
- UNIT 38** – Concepts and Innovation in Hospitality
- UNIT 44** – Strategic Human Resource Management

APPLICATION PROCESS



01. APPLICATION CHECKLIST

Students must bring the original documents in person to the campus and present them to the Admissions Officer.

Your application process will only start once you submit ALL the documents. Applicants who cannot submit the documentary evidence will have to visit the campus again when they have ALL the documents with them.

ENTRY REQUIREMENTS - UNDER 21

Students who are under 21 Students can only apply through qualification route. Students are required to bring Level 3 Qualification (Ofqual approved) or equivalent.

ONLY ORIGINAL DOCUMENTS ARE ACCEPTED

- ✓ VALID PASSPORT AND BRP CARD VALID SHARE CODE (GENERAL) FOR EU STUDENTS
- ✓ LAST 3 MONTHS UTILITY BILL, COUNCIL TAX OR BANK STATEMENTS
- ✓ AN EMPLOYMENT REFERENCE WHICH IS VERIFIABLE
- ✓ LEVEL 3 QUALIFICATION (RECOGNISED BY OFQUAL)
- ✓ QUALIFICATION EQUIVALENT TO UK LEVEL 3 FROM YOUR HOME COUNTRY
- ✓ CEFR LEVEL B2 IN ALL 4 COMPONENTS OF THE ACADEMIC INTERVIEW PROCESS (LISTENING, READING, WRITING AND SPEAKING)

ENTRY REQUIREMENTS - OVER 21

Students who are over 21 years are treated as Mature students. They can apply through Qualification route & provide Level 3 Qualification (Ofqual approved) or equivalent. In absence of qualifications they can apply through their work experience route. In such cases we will require 3 months payslips, Employment contract and Employment reference for Employed applicants. Those who are Self employed will have to provide 3 months invoices, 2 year Tax returns and a letter from their Accountant, Supplier or client.

WHAT DOES THE CREDIBILITY CHECKS CONSIST OF?

- It includes checking your immigration status.
- It will help the admissions officer to check and judge your intention to study.
- It will help the admissions officer to collect information related to your background and identify concerns, if any.



- Be clear & concise
- Be truthful
- Share & provide factual information



- Do not exaggerate
- Do not over commit
- Do not feel pressured into making a decision

05. VERIFICATION CHECKS

While the outcome of your application is pending; the Admissions Officer will:

- Submit your Qualification through a third party verification agency to verify your Qualification.
- Contact your employer to verify your employment references and any documents you have submitted as part of your application.

Please note that the Admissions Officer will wait for the outcome of the verification checks conducted, and until such time, your application will remain pending for an outcome.

02. CREDIBILITY CHECKS

On submission of ALL mandatory documents required, the Admissions Officer will start your application process. The process can take up to 30-45 minutes and includes a credibility interview with the Admissions Officer.

03. ACADEMIC CHECK

Successful candidates, based on the credibility check conducted, will be taken to a supervised room where they will take the academic test under an exam environment.

04. ACADEMIC INTERVIEW

Following the test, candidates will be booked to undertake an academic interview with the academic team.

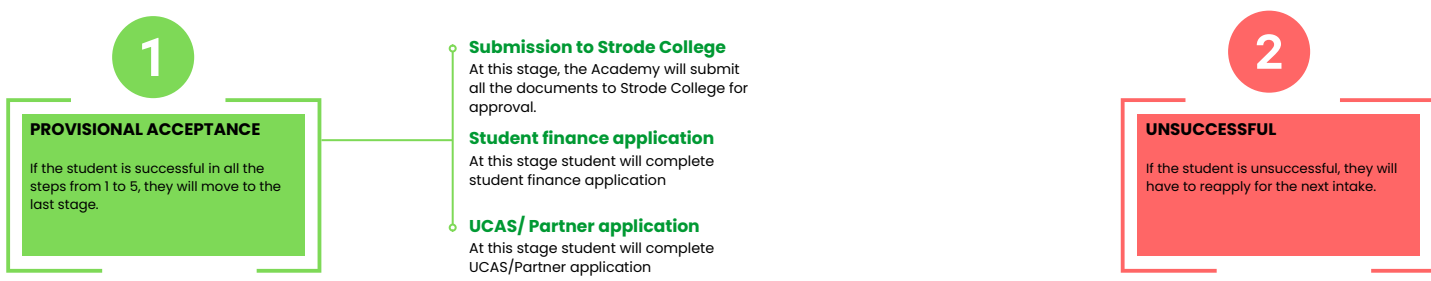
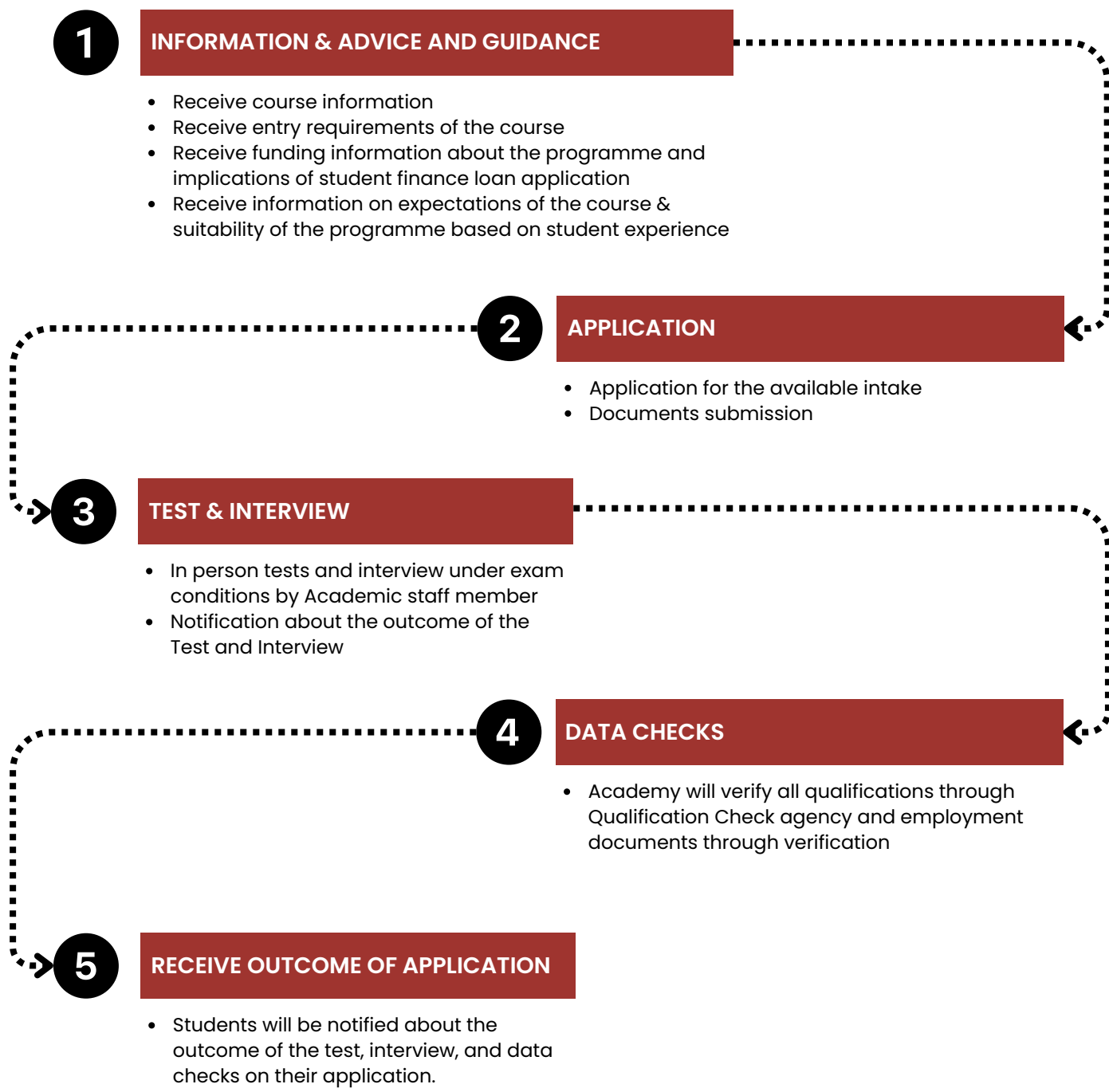


- Be confident
- Be honest
- Give as much information as possible about yourself
- Share your education background, work experience
- Identify the skills you have and how your work experience has enriched your life



- Do not exaggerate
- Do not over commit
- Do not lie
- Do not use deceitful means

STEPS FOR ADMISSION PROCESS



ADMISSIONS CHECKS

How will these checks be conducted?

1

PERSONAL DETAILS CHECKS

- Date of Birth (DOB)
- First Name and Last Name
- Mobile number
- Email address
- Nationality and Ethnicity
- Gender
- Title
- Marital status

2

CAMPUS CHOICE

- Students must be placed in the campus as per the admissions policy.
- Proof of address must be checked for any potential forgery by asking the student to provide additional documents such as a Utility bill or Council tax bill.

3

QUALIFICATION VERIFICATION

- Qualifications submitted by students will be verified.
- Students must be notified of this at the time of admission.

4

EMPLOYMENT VERIFICATION

- Employment documents submitted by students will be verified by emailing employers copies of the documents to verify the authenticity.
- Students must be notified of this at the time of admission.

5

IMMIGRATION STATUS CHECKS

- Share code must be verified by Staff
- Students photograph on application form must match with their photo in passport and immigration status documents.
- Name on application and immigration status should match as per the passport.

Co-operate with the Admissions officer while the checks are being conducted.



Give all the information that the Admissions officer needs in order to submit your file for verification.

Be **Patient**.



Do not **threaten** the Admissions officer.

Do not **pressurise** the Admissions officer.

Question

I have applied for the programme.
I have submitted all my documents and completed the test and interview process.
Please can you tell me how much time it will take to find out if I am accepted or not?

Answer

All applicants apply for the programme and have to complete the due process as listed in the guide. The Academy will complete the verification checks which are part of the admission process. These checks involve external agencies as we are dependant on their response in order to determine the outcome. We cannot comment on the timeframe as these checks can take time. This is outside our control and hence we request you to be patient and cooperate with the Admissions staff while those checks are ongoing.

Question

My Application has been rejected.
I wish to appeal against the decision.

Answer

If an applicant is not accepted into the Academy, they may also want to file an appeal against the admissions decision. All complaints/appeals regarding admissions from prospective applicants seeking admission to the Academy will be subject to the three-stage process outlined in the Academy's Complaints and Appeals Policy.

Applicants may submit admissions complaints or appeals in person, verbally to a staff member, or via the Academy's complaints email address: complaints@lckacademy.org.uk.

Question

My student finance is approved; but my application is rejected; so what will happen now?

Answer

All applicants who are approved and issued an offer by the Academy through UCAS will be confirmed by the Academy after 14 days of starting the classes. Your attendance will also be tracked once you start classes. Applications which are rejected by Admissions will have their Student finance cancelled. Students who are not accepted will have to contact SFE and cancel their application otherwise the Academy will notify SFE about their non-registration as they were not approved by the Academy.



THINGS TO REMEMBER



1

Only LCK Academy can submit your application and supporting documents to Strode College for approval.

2

Strode College has the final approval of your application.

3

Students should review and read all the guidance available and visit the Academy's website and understand the requirements of the programme.

4

Students can cancel their application up to the Enrolment Stage. Once passed the Enrolment Stage they have 14 days to cancel (Cooling Period).

5

Students have the right to complain and appeal during their application process by emailing info@lckacademy.org.uk.



METHODS OF ASSESSMENT

There are a number of methods of assessment.



Your assignment(s) may have combinations of different assessment methodologies:

- **Written Report**
- **Group Presentation/Group Discussions**
- **Individual Presentations or Discussions**
- **Role Plays**
- **Portfolios**
- **Write-Up**
- **Essay**

Formative Assessment is used in all modules of the programme to assess students progress relating to module briefs and an opportunity to offer feedback, feedforward and a diagnostic response. This is typically within a group or individual review held midway throughout each module. For latter modules in level six, there are more formative assessment points.

Summative assessment

Summative Assessment is held in the latter stages of each module and is the definitive assessment point where each assessment requirement is assessed. All Assessments involves moderation and verification. Written or oral feedback and clear feedforward will be provided shortly after the assessment and there are opportunities for tutorials if you need further classification before the start of the next module.



SUPPORT SESSIONS



Additional Support Sessions for Academic Writing and Subject-Specific Assistance

These sessions aim to provide you with valuable insights, strategies, and guidance to improve your overall writing proficiency.

In addition to focusing on academic writing, our drop-in sessions are designed to offer support across various subjects. Our dedicated team will be available to assist you with any specific challenges you may be facing in your coursework. Whether you require clarification on complex topics, assistance with assignment approaches, or feedback on your assessments, we are here to help you navigate through your academic journey.

Type of Class	Online Session Day	Time
Academic Skill/Tutorials	Sunday	6:30 PM-8:00 PM
Academic Skills/ Tutorials	Tuesday	6:30 PM-8:00 PM
Drop in Sessions/ Personal Tutor	Tuesday	10:00 AM-4:00PM
Drop in Sessions/ Personal Tutor	Friday	6:00 PM-8:00PM

Key Features of the Support Sessions

- No appointment necessary – simply drop in online during session times when you need assistance.
- Engage in one-on-one discussions with our experienced tutors.
- Collaborate with peers and share insights during group sessions.

Academic Writing Skills Enhancement :

- Receive guidance on structuring essays and research papers.
- Learn techniques for effective thesis statements and argument development.
- Gain insights into proper citation and referencing.

Subject-Specific Assistance :

- Clarify doubts and concepts related to specific subjects.
- Discuss approaches to tackle challenging assignments.
- Receive feedback on assessments to help you work towards achieving higher grades.


We believe that these additional support sessions will contribute significantly to your academic success. Your participation will not only enhance your writing skills but also provide you with the necessary tools to excel in your coursework.

We encourage you to take advantage of these sessions to maximize your academic potential. If you have any specific topics or questions you would like us to address during the sessions, please feel free to share them with us in advance.

We look forward to assisting you in your academic journey and helping you achieve your goals.



Our Contact

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 info@lckacademy.org.uk

 www.lckacademy.org.uk

OUR CAMPUS LOCATIONS

Brent Start Hillside Adult and Community Learning Centre

1 Twybridge Way,
Brent,
NW10 0ST

